Sustainment Management System Support

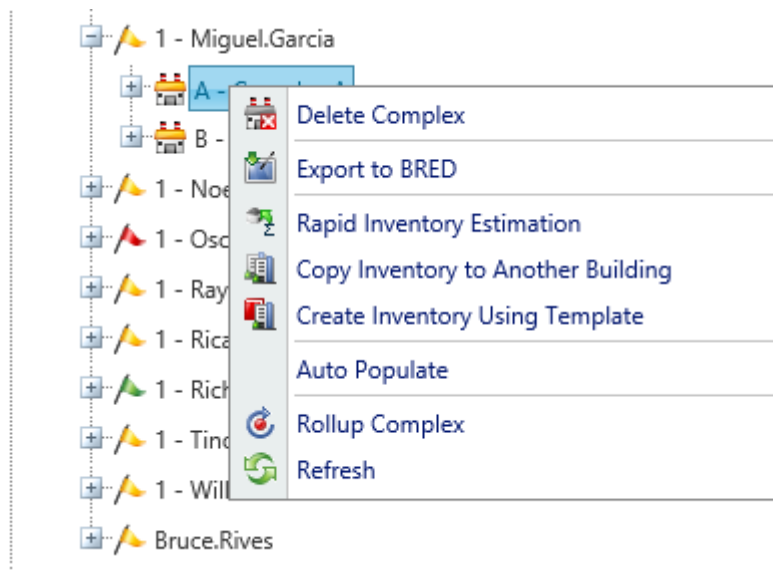# Why can't I delete a complex or add buildings to a site?

Paul Paisley - 2020-09-04 - [Comments (0)](#) - [Frequently Asked Questions](#)

Question:

I'm trying to delete a complex and add buildings to a site.

 Answer:

Your role, or level of permissions in BUILDER may not permit you to perform those actions. The Point of Contact (POC) submitting the User Request form would have determined the Role you would be provided (i.e. Inspector Supervisor, Work Planner, Read-Only etc.). If your role needs to change, the POC will need to communicate this change to SMSSupport@erdc.dren.mil.

For more information about the roles and what permissions each role has, see [BUILDER Roles](#).

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