



Sustainment Management System Support

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Where do I find component information (i.e. manufacturer, serial number, warranty, etc.)?

Paul Paisley - 2020-09-03 - [Comments \(0\)](#) - [Frequently Asked Questions](#)

Question:

I am looking for the Wall Foundations information to find detail data regarding manufacturer, serial number, year installed, warranty, etc.

Answer:

To view information collected such as wall foundation information, drill down in the Inventory tree to the Section level (A101001 Wall Foundations. . .). After selecting this node, the right pane will change to Foundation Wall specific information. In this pane there is a tab titled "Section Details" that contains all of the information collected from an ID plate such as Mfg, Serial number, etc.

Users looking for this data at site or organizational levels and not just at individual buildings will need to run the appropriate report. The available reports will depend on the BUILDER instance that you are working in. The custom report Final 4 - Equipment Details Custom Report at the Site and Complex level can be used to obtain the "ID Number", manufacturer, serial number, etc. Users will run the report at the specified location and once the report has run and been exported out, they can filter as needed.

The screenshot shows the Sustainment Management System interface. On the left is the Inventory tree with a search bar at the top. The tree is expanded to show the path: A -> A10 FOUNDATIONS -> A1010 STANDARD FOUNDATIONS -> A101001 WALL FOUNDATIONS Foundation Wall. On the right, the 'Section Details (1)' tab is active, displaying a table with the following data:

Attachments	ID Number	Eq. Type	Eq. Make	Serial No.	Model	Capacity	Manufacturer	Warranty Company	Warranty Date
x 0	56456456	walls	MMM	234654231654	big wall	n/a	MMM	MMM	

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