



Scenario Stuck on "Checking Login Status"

Mark Fisher - 2020-01-08 - Comments (0) - Installation and Server Administration

Issue:

When users navigate to the Scenario page within the application, a window overlay prevents the user from performing any actions, and the message to the user is "Checking Login Status", with a spinning wheel.

Fix:

In the application directory on the server, there is a folder named configs.

Within that folder are several configuration files, with three files seeming to be duplicates but with .secure included within the name. (Ex. web.behaviors.config and web.behaviors.secure.config).

Of these three files, web.behaviors.config, web.bindings.config, and web.services.config, you must:

1. Rename web.behaviors.config to another name, such as web.behaviors.default.config to preserve the file.
2. Rename web.behaviors.secure.config to web.behaviors.config

Repeat this process for all three files.