



reCAPTCHA isn't displaying properly on Internet Explorer, what do I do?

Gershwin Marks - 2020-10-06 - Comments (0) - Frequently Asked Questions

Question:

reCAPTCHA isn't displaying properly on Internet Explorer, what do I do?

Answer:

reCAPTCHA cannot display correctly if the IE Compatibility View is enabled for google.com. We suggest that you remove google.com from your list of sites that have Compatibility View enabled.

Turn off Compatibility view

- **IE 10**
 1. In Internet Explorer, press the **Alt** key to display the Menu bar, or press and hold the address bar and select **Menu bar**.
 2. Click **Tools** and select **Compatibility View settings**.
 3. Select **google.com** under "Websites you've added to Compatibility View."
 4. Click **Remove**.
- **IE 9**
 1. In Internet Explorer, press the **Alt** key to display the Menu bar, or press and hold the address bar and select **Menu bar**.
 2. Click **Tools** and select **Compatibility View settings**.
 3. Select **google.com** under "Websites you've added to Compatibility View."
 4. Click **Remove**.
- **IE 8**
 1. In Internet Explorer, open the **Tools** menu at the top and select **Compatibility View Settings**.
 2. Select **google.com** under "Websites you've added to Compatibility View."
 3. Click **Remove**.

If you don't see google.com listed, or if you still see a warning about Compatibility View after following the steps above, make sure that your computer has the latest Windows updates.

