



[Knowledgebase](#) > [BUILDER](#) > [Frequently Asked Questions](#) > [Issues exporting to BRED?](#)

Issues exporting to BRED?

Cheryl Fisher - 2025-05-08 - [Comments \(0\)](#) - [Frequently Asked Questions](#)

Question:

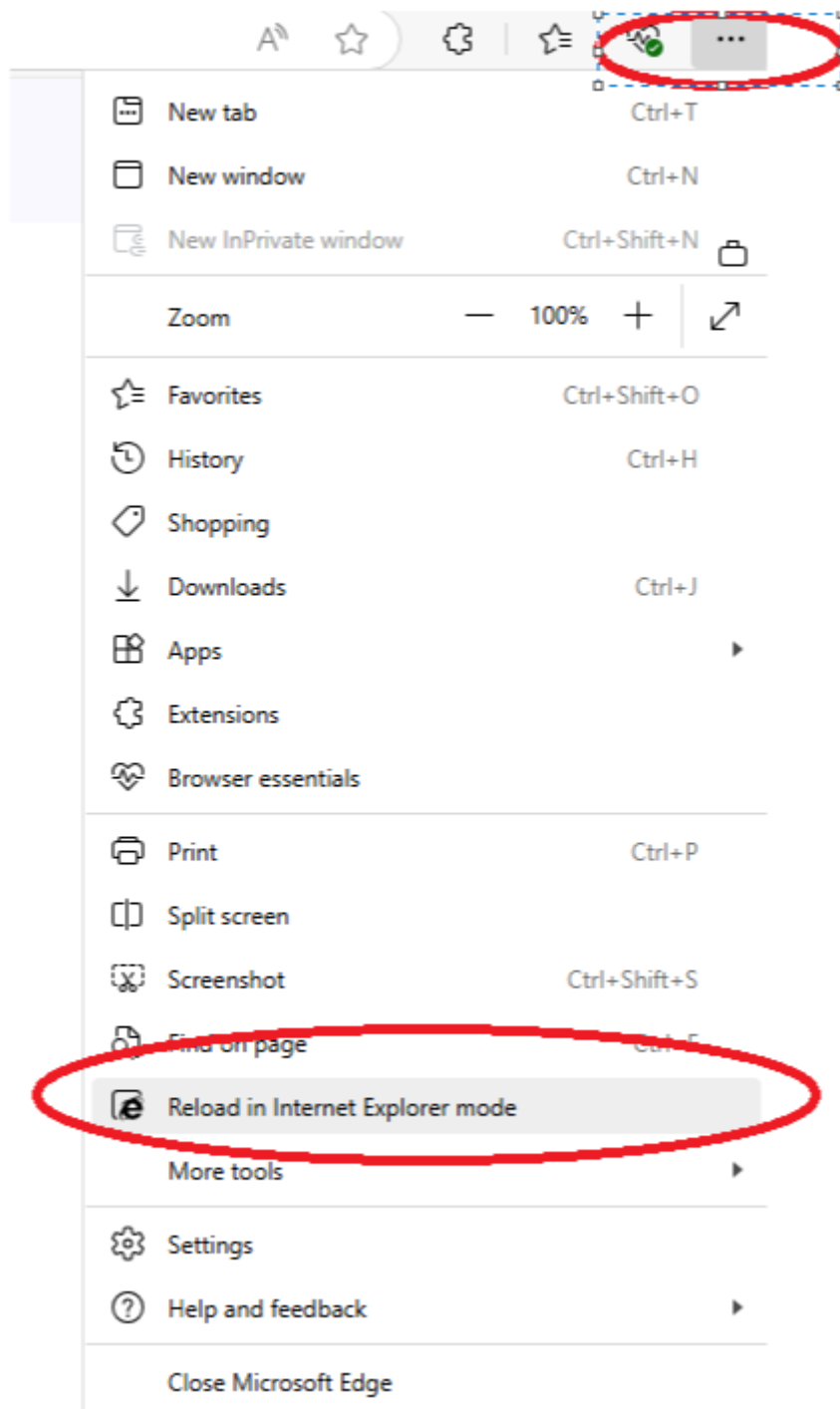
I used to have the ability to export facilities to BRED, but now I do not. Why can't I export to BRED?

Answer:

Multiple users who have had recent Windows updates cannot export their BRED files with Microsoft Edge.

After updating to Windows 11, users may see the following errors: "Couldn't Download-Blocked by Organization" or "Can't Download-Blocked." In order to export BRED files again, contact your local IT department so they can fix these errors. Until your local IT department can fix the issue, try the following work-around that uses a file extension which loads Microsoft Edge in Internet Explorer mode:

To log in to BUILDER with Microsoft Edge, select the 3 dots in the upper right-hand portion of the browser window, as indicated below:



Navigate down to “Reload in Internet Explorer Mode” and select it. Now, you can log in to BUILDER. If the Windows update was the issue, then this work-around will let you export files to BRED.