ESMS Help Documentation & User Guide

2025-07-08 - Kori McGraw - Comments (0) - E-SMS

The live E-SMS Help Documentation is now available in the E-SMS Web App. A PDF User Guide is available for download on the SMS Helpdesk in the Knowledgebase. Please note that the User Guide is expected to change with E-SMS version releases. Whenever possible, refer to the live Help Documentation available in the E-SMS Web App. Alternatively, download a new copy of the PDF User Guide regularly to stay current.

Web Application Access (preferred):

1. Log in to E-SMS.
2. Select the question mark icon in the top navigation bar.

SMS Helpdesk Access:

1. Log in to the SMS Helpdesk.
2. Navigate to the Knowledgebase.
3. Select “E-SMS User Guide” from the E-SMS category.
4. Download “E-SMS User Guide”