Issues exporting to BRED?

Cheryl Fisher - 2025-05-08 - Comments (0) - Frequently Asked Questions

Question:

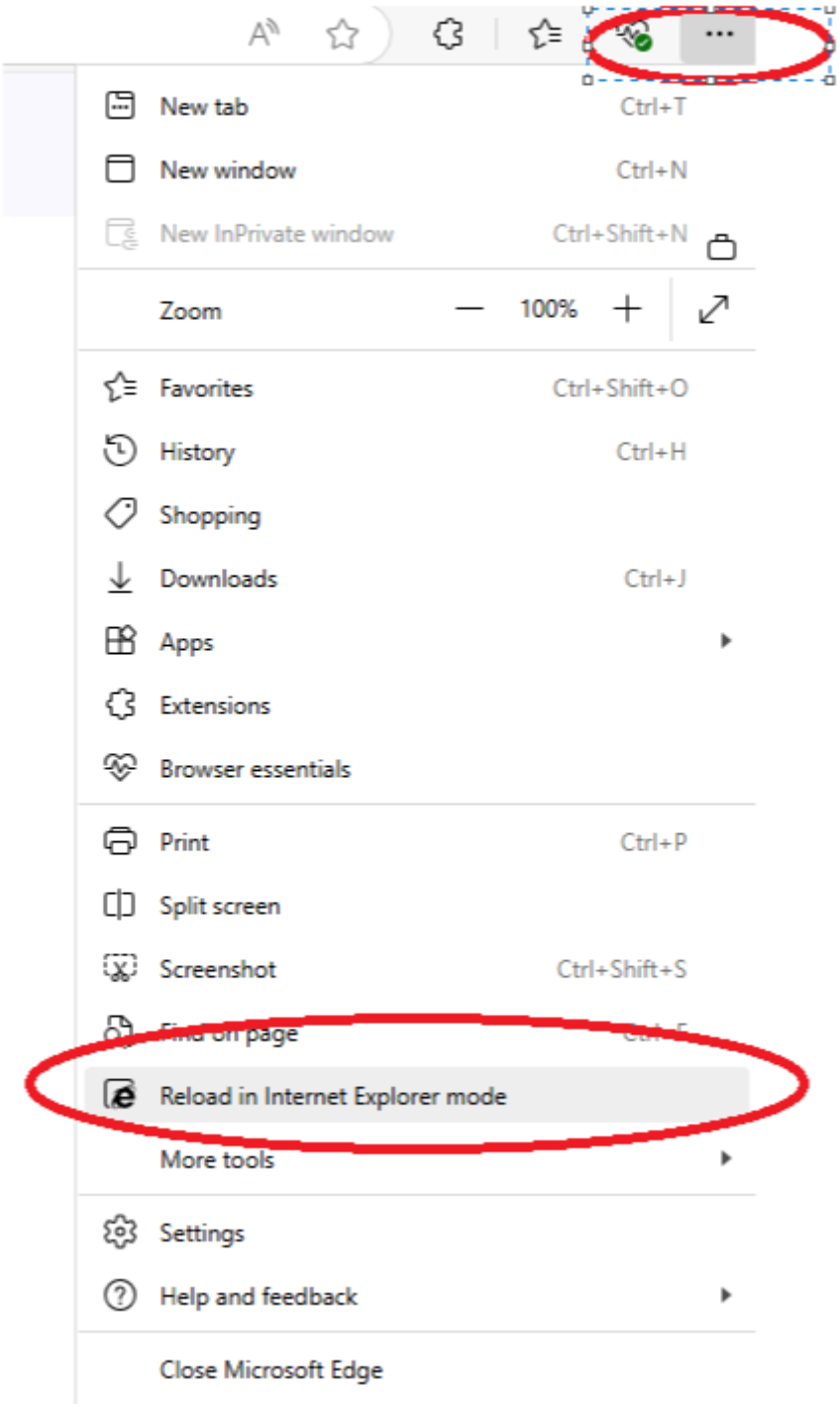
I used to have the ability to export facilities to BRED, but now I do not. Why can't I export to BRED?

Answer:

Multiple users who have had recent Windows updates cannot export their BRED files with Microsoft Edge.

After updating to Windows 11, users may see the following errors: "Couldn't Download-Blocked by Organization" or "Can't Download–Blocked." In order to export BRED files again, contact your local IT department so they can fix these errors. Until your local IT department can fix the issue, try the following work-around that uses a file extension which loads Microsoft Edge in Internet Explorer mode:

To log in to BUILDER with Microsoft Edge, select the 3 dots in the upper right-hand portion of the browser window, as indicated below:



Navigate down to “Reload in Internet Explorer Mode” and select it. Now, you can log in to BUILDER. If the Windows update was the issue, then this work-around will let you export files to BRED.